

# All Systems Connect International Symposium 2023

Systems change starts with you.

Now is the moment.



# Event App information

### Get more details

Download the Event App Event code: ASC2023



WF-Guest

worldforum





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# Our welcome, and our challenge to you

# Three days to unleash the power of systems leadership – how will you spend them?

It is our great pleasure to welcome you to the Hague, and the All Systems Connect International Symposium 2023.

We'd like to take this opportunity to thank you for investing your time in being part of this ambitious gathering. And particularly, to thank our esteemed partners and guests: who through their generous involvement are demonstrating the power of systems leadership and collective action.

This is a crucial moment for all of us. We have less than a decade to think differently, work differently and connect systems to achieve justice for all. And our challenge to you is to take these three days to do just that. To build connections. To dismantle silos. To step into unknown territory. To share generously and in the spirit of curiosity. And to challenge yourself.

This is a moment where we, as systems leaders, share our wisdom and experience to address the deep-rooted problems we're all facing. Where we work out how to influence and mobilise change to take solutions to scale, nationally and internationally. Where, once and for all, we shift water, sanitation and hygiene up the political agenda. And through the power of connection, we return to our communities and workplaces with calls to action and commitments that will drive change and change lives.

Systems change starts with you. Now is the moment.

Patrick Moriarty, CEO, IRC; Samson Bekele and Mark Duey, co-CEOs, Water for People; Jon Allen, CEO, Water For Good

Representing the One For All Alliance



Patrick Moriarty





Mark Duey





# Welcome to The Hague

The Hague is the third largest city in the Netherlands, home to the Dutch Government, and the residence of our Royal family. It is known worldwide as the international city of peace and justice, and home to the Peace Palace, the icon of 'Peace through Law', which houses the United Nations International Court of Justice among other esteemed institutions

The Hague has a strong connection to the themes of the conference. We're a place where public and private sectors meet, do business, and work towards a better, safer and more just world. As the international city of peace and justice, we are used to dealing with complexity - like all systems leaders. Our city is built on land reclaimed from the sea and managed through complex processes to keep our feet dry, so rising sea levels and water stress bring real

challenges. Consequently, our approach to tackling climate change is among the most ambitious and most collaborative in the world. And with a population that's expected to grow by an additional 100,000 households in the next 15 years, we are looking into ways to diversify our water supply to meet this increased demand.

We deeply understand just how interconnected water, sanitation and hygiene are to the wider challenges of our times, and we are delighted to be hosts for this ambitious conference.

I look forward to meeting you this week.



Robert Van Asten, Deputy Mayor, The Hague

# **About All Systems Connect**

All Systems Connect International Symposium 2023 has been developed by The One For All Alliance and partners, to bring together changemakers from water, sanitation and hygiene, health, climate, economic development and social justice, to connect with purpose, work on collective solutions, and strengthen their capabilities as systems leaders.

The Symposium is borne out of a conviction that the challenges we face cannot be solved by the fragmented and siloed thinking of the past. The solutions are out there – they lie in strong, interconnected, national and local systems working in coordination together to deliver crucial public services.

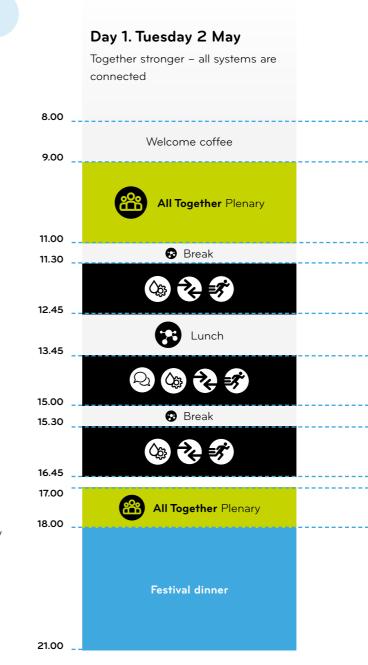
The event is a determined intervention to change the way we all work: systems leaders, decision makers, experts and influencers. We'll exchange ideas and evidence-based lessons from success (and failure); stories of how people are achieving justice through systems strengthening; showcase how water, sanitation and hygiene services provide a gateway to justice; and share learning about how to design, implement, monitor and fund for greater scale and impact.

Most importantly, the Symposium intends to raise water, sanitation and hygiene up the political agenda, to ensure that people across a range of disciplines and at all levels act, together, to ensure every home has taps and toilets, and every community has safe, resilient and continuous services.

Explore how systems leadership achieves justice for all: https://bit.ly/ASCnote



# All Systems Connect at a glance



# Programmes and Sessions

Shown with icons



WASH Learning



Country Dialogues



CONNECT



MAKE CHANGE Sprints



All Together Plenary



Action Assembly



INTERACT





**Free time**Explore The Hague

**All Together** Plenary

# Day 1. Tuesday 2 May

### Together stronger - all systems are connected

We open with our symposium's purpose. Experts, changemakers and decision-makers assemble to explore how connecting across boundaries and promoting systems leadership can help us achieve social justice and improved national systems.

### SESSION CODE KEY:

CONNECT

C1 Health C2 Climate

C3 FinanceC4 Social Justice

WASH Learning

W1 Theme 1 W2 Theme 2 W3 Theme 3

W4 Theme 4 W5 Theme 5 Country Dialogues

D1 Dialogue 1D2 Dialogue 2

D3 Dialogue 3D4 Dialogue 4D5 Dialogue 5

**D6** Dialogue 6

Topic Journeys

Climate JourneyHealth Journey

Finance Journey

Social Justice Journey

☐ Translations available

#### 9:00 - 11:00



Together stronger - all systems are connected

King Willem Alexander

### 11:00 - 11:30

### **Break and INTERACT**

### 11:30 - 12:45

- C1.1 Supporting robust, high-quality health systems through WASH
- Health Africa
- C2.1 Climate justice panel
- Climate South America
- © C3.1 Making cents of the WASH finance gap: more than just numbers
- Finance Central America
- C4.1 Hearing the unheard: human rights to water and sanitation
- Social Justice King Willem Alexander
- D.1 Advancing the post-2025 Africa
  Water Vision ( FR)

#### Amazon

W1.1 The drive towards safely managed water supply: getting water on-premise

Yanatze 2

- W2.1 How NOT to take a systems approach
  North America
- W3.1 Broadening the definition of "resilience": approaches to WASH and climate systems strengthening
- Climate Oceania Foyer
- W4.1 Strengthening WASH systems approaches, successes, and lessons learned Antarctica
- W5.1 Decolonising the WASH narrative to promote systems change,

Part 1: disrupting the single story

Social Justice • Yangtze 1

### 12:45 - 13:15

### Lunch and INTERACT

#### 13:45 - 15:00

- C1.2 Safer healthcare facilities through WASH and infection prevention and control
- Health North America
- C2.2 Avoiding the maladaptation trap
   integrity and cross-sectoral collaboration
   in climate financing
- Climate Yangtze 1

- © C3.2 The role of repayable finance: financing different segments in the African WASH and water security landscape
- Finance King Willem Alexander
- D.2 WASH systems in Asia: reflections and lessons

South America

- W1.2 Systemic requirements for monitoring and managing water quality
- Health Antarctica
- W2.2 How to get customers to pay for your product or service: lessons learned from market-based approaches to sanitation and providing safe water
- Finance Yangtze 2
- W3.2 Amplifying voices: locally-led approaches to improve water management
- Social Justice Oceania Foyer
- W4.2 An analysis of strengthening systems and enhancing collective action to achieve universal basic WASH services
  Central America
- W4.3 Young people, jobs and lifelong learning for WASH professionals

Amazon

W5.2 Decolonising the WASH narrative to localise systems change,

Part 2: changing the narrative

Social Justice • Africa

15:00 - 15:30

### **Break and INTERACT**

#### 15:30 - 16:46

- C1.3 Building climate resiliency into WASH and health programming
- Health Climate Antarctica
- C2.3 Understanding Loss and Damage
- unlocking new flows of climate finance
- Climate Finance Central America

- C3.3 The role of finance intermediaries: blended finance for water
- Finance North America
- C4.2 Where and how does gender justice strengthen WASH systems?
- Social Justice South America
- W1.3 Transition from community-based management: drivers and what this means for systems strengthening

Yangtze 1

- W2.3 Policy and finance addressing inclusion in market systems
- Finance Social Justice Oceania

Foyer

- W2.4 Faecal sludge management concepts and practices
- Health Africa
- W3.3 Innovations in technology, tools and methods
- Climate Amazon
- W4.4 Partnership with government and customer service for all

Yangtze 2

- **™** W5.3 WASH systems thinking in fragile contexts and humanitarian settings ( FR)
- Health King Willem Alexander

#### 17:00 - 18:00



The gathering - reflections, insights and provocations

King Willem Alexander

### 18:30 - 21:00

Festival dinner

Atlantic

# Day 2. Wednesday 3 May

### Strengthening all systems - building resilience with water, sanitation and hygiene

Our systems journey continues as we explore and promote the role of resilient national water and sanitation systems, and the change agenda required to deliver them. Explore how water and sanitation can galvanise the development of wider public services.

#### SESSION CODE KEY:

CONNECT

C1 Health C2 Climate

C4 Social Justice

C3 Finance

WASH Learning W1 Theme 1 W2 Theme 2

W3 Theme 3 W4 Theme 4

W5 Theme 5

Country Dialogues

D1 Dialoque 1

D2 Dialogue 2 **D3** Dialogue 3

**D4** Dialogue 4 **D5** Dialogue 5

**D6** Dialogue 6

Topic Journeys

Climate Journey

 Health Journey Finance Journey

Social Justice Journey

Translations available

### 9:00 - 11:00



Strengthening all systems building resilience with water, sanitation and hygiene

King Willem Alexander

### 11:00 - 11:30

### **Break and INTERACT**

### 11:30 -12:45

- C1.4 The role of women and girls in designing solutions to WASH in healthcare
- Social Justice Health Yangtze 1
- C2.5 Catalyse the movement to achieve SDG 6: testing the sprint prototype for water and climate activists
- Climate Yangtze 2
- C3.4 The role of finance intermediaries: blended finance for sanitation
- Finance South America
- D.3 Strengthening national water, sanitation and hygiene systems

King Willem Alexander

- W1.5 Private operators of rural water supplies: drivers, experiences and supporting systems • Antarctica
- W2.5 Context is key: market-based approaches in Ethiopia
- Health Finance North America
- W3.4 Integrating climate resilience into WASH system strengthening approaches climate marketplace
- Climate Oceania Foyer
- W4.5 Data and monitoring: strengthening systems for achieving safely managed sanitation services

#### Central America

- W4.10 SDG 6.2 is only attainable with rights and dignity for sanitation workers
- Social Justice Amazon
- M5.4 WASH in institutions: case studies for systems thinking for WASH in institutions
- Health Africa

### 12:45 - 13:45

### Lunch and INTERACT

#### 13:45 - 15:00

- C1.5 Applying system thinking for collective outcomes in WASH and health
- ( FR)
- Health King Willem Alexander
- © C2.4 Climate mitigation: Looking for win-win opportunities for WASH sector and for populations living in vulnerable situations
- Climate Antarctica
- C3.5 Mobilising public finance: the role of NGOs and civic initiatives ( FR)
- Finance Amazon
- C4.3 Claiming the rights to housing, water, sanitation, and a safe environment
- Social Justice South America
- W1.4 Strengthening the enabling environment for improving utility performance Oceania Foyer
- W2.6 Reaching more people: leveraging public and private sector approaches with behavioral and implementation science North America
- W3.5 Water resources management
  data collection, visualisation and
  management for better water governance
- Climate Central America
- W4.6 Rights, inclusion and regulation for system strengthening
- Social Justice Yangtze 2

Yangtze 1

15:00 - 15:30

### Break and INTERACT

#### 15:30 - 16:45

- C1.6 Working alongside disease-specific health programming
- Health South America
- C2.6 Tapping into climate finance flows for water and sanitation
- Climate Finance Africa
- C3.6 Understanding and assessing the foundations for water sector investments: methods and tools
- Finance North America
- ② D.4 Broadening systems boundaries and scaling the circular sanitation economy: cases from Ghana, Uganda, Ethiopia, and India
- Health Yangtze 1
- Health Central America
- W1.6 Local systems for city-wide sanitation
- Health Climate Antarctica
- W2.7 How can governments and the private sector reach shared goals by understanding each other's constraints and incentives?

Amazon

W3.6 Poo is water resource management too

Oceania Foyer

W4.8 The integration debate

King Willem Alexander

W5.6 Collective action to tackle SDG 6, Part 2: the power of collective action

Social Justice • Yangtze 2

#### 17:00 - 18:00



The gathering - reflections, insights and provocations

King Willem Alexander

# Day 3. Thursday 4 May

### Taking action as systems leaders

We'll synthesise insights from the first two days, agree on actions and put you in the driving seat. With help from our Wisdom Council, you'll take part in Action Assemblies and a final plenary to help define a post-event agenda while – hopefully – committing to your role in it.

## SESSION CODE KEY: CONNECT

C1 Health
C2 Climate
C3 Finance
C4 Social Justice

WASH Learning

W1 Theme 1W2 Theme 2W3 Theme 3W4 Theme 4

**W5** Theme 5

Country Dialogues

D1 Dialogue 1D2 Dialogue 2

D3 Dialogue 3D4 Dialogue 4D5 Dialogue 5

**D6** Dialogue 6

### Topic Journeys

Climate Journey
 Health Journey

Finance Journey

Social Justice Journey

Translations available

#### 8:30 - 10:30

- **©** C1.7 Looking ahead on WASH and health: where do we go from here
- ( FR + SP)
- Health Yangtze 1
- © C2.7 Climate adaptation Accelerating adaptation and action throughout the water sector to achieve water security
- Climate Africa
- © C3.7 Bringing it together. Sector finance strategies: are they worth the effort?
- Finance Central America
- **2** C4.4 Claiming the right to decent work and to make a living
- Social Justice Yangtze 2
- ② D.5 Leveraging local government leadership for scale (∩ FR + SP)

Mississippi

W1.9 An area-wide approach for programming rural sanitation

Antarctica

- W1.8 How regulators can enhance the delivery of onsite sanitation services
- ( SP)
- Finance Amazon
- W2.8 Connecting the dots: how do we achieve universal hand hygiene?
- Health North America
- W3.7 Scaling water source protection through nature-based solutions within landscapes ( SP)

King Willem Alexander

W4.9 Consolidation of the thinking

South America

- W5.7 Ideas market for your WASH systems backpack (☐ FR)
- Health Oceania Foyer

10:30 - 11:00

### **Break and INTERACT**



11:00 - 13:00

P C1.8 Action Assembly: health

Health • Amazon

P C2.8 Action Assembly: climate

Climate • Yangtze 1

P C3.8 Action Assembly: finance

Finance • Oceania Foyer

P C4.5 Action Assembly: social justice

( FR + SP)

Social Justice • King Willem Alexander

P D.6 Ministers Action Assembly

( FR + SP)

Mississippi

13:00 - 14:00

Lunch

14:00 - 15:30



Taking action as systems leaders

King Willem Alexander





# Sessions by Topic Journey

Topic Journeys explore systems leadership from unique perspectives and are composed of a mix of all the symposium themes and topics. They're designed to encourage you to be inspired by ideas beyond your usual focus area; help you think critically, ground you in the knowledge that matters, and prepare you for our Action Assemblies. You can choose from four unique paths or 'mix and match' your own.

- Health Journey
- Climate Journey
- Finance Journey
- Social Justice Journey



# Health Journey

Learn how people are applying systems thinking to health. Topics include climatesmart health provision, the role of girls and women in designing solutions and delivering robust health systems.

See the "Sessions by Programme" section for the session descriptions.

### Day 1. Tuesday 02 May 2023

### 11:30 - 12:45

- **C**1.1 Supporting robust, high-quality health systems through WASH
- Africa

### 13:45 - 15:00

- C1.2 Safer healthcare facilities through WASH and infection prevention and control
- North America
- W1.2 Systemic requirements for monitoring and managing water quality
- Antarctica

### 15:30 - 16:45

- **C1.3** Building climate resiliency into WASH and health programming
- Antarctica
- W2.4 Faecal sludge management concepts and practices
- Africa
- **◎** W5.3 WASH systems thinking in fragile contexts and humanitarian settings (⋒ FR)
- **♀** King Willem Alexander



For the latest information see: www.allsystemsconnect2023.org/health-journey

### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

- 2 C1.4 The role of women and girls in designing solutions to WASH in healthcare
- Yanatze 1
- W2.5 Context is key: market-based approaches in Ethiopia
- North America
- **◎** W5.4 WASH in institutions: case studies for systems thinking for WASH in institutions
- Africa

### 13:45 - 15:00

- C1.5 Applying system thinking for collective outcomes in WASH and health ( FR)
- **♀** King Willem Alexander

### 15:30 - 16:45

- 2 C1.6 Working alongside disease-specific health programming
- South America
- ② D.4 Broadening systems boundaries and scaling the circular sanitation economy: cases from Ghana, Uganda, Ethiopia, and India
- Yangtze 1
- W1.7 Small but not forgotten: sneak preview of WHO's new guidelines for small drinkingwater supplies
- Central America
- W1.6 Local systems for city-wide sanitation
- Antarctica

### Day 3. Thursday 04 May 2023

### 08:30 - 10:30

- C1.7 Looking ahead on WASH and health: where do we go from here ( FR + SP)
- Yangtze 1
- W2.8 Connecting the dots: how do we achieve universal hand hygiene?
- North America
- W5.7 Ideas market for your WASH systems backpack ( FR)
- Oceania Fover

### 11:00 -13:00



C1.8 Action Assembly: health

Amazon



# **Climate Journey**

Take part in the latest discussions about a human-centered approach to climate adaptation. Sessions cover resilience planning, climate finance, climate justice and the central role of water in a changing climate.

See the "Sessions by Programme" section for the session descriptions.

### Day 1. Tuesday 02 May 2023

### 11:30 - 12:45

- **C2.1** Climate justice panel
- South America
- W3.1 Broadening the definition of "resilience": approaches to WASH and climate systems strengthening
- Oceania Foyer

### 13:45 - 15:00

- © C2.2 Avoiding the maladaptation trap integrity and cross-sectoral collaboration in climate financing
- Yangtze 1

### 15:30 - 16:45

- **C1.3** Building climate resiliency into WASH and health programming
- Antarctica
- **2** C2.3 Understanding Loss and Damage unlocking new flows of climate finance
- Central America
- W3.3 Innovations in technology, tools and methods
- Amazon

### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

- C2.5 Catalyse the movement to achieve SDG 6: testing the sprint prototype for water and climate activists
- **♀** Yanatze 2
- W3.4 Integrating climate resilience into WASH system strengthening approaches climate marketplace
- Oceania Foyer

### 13:45 - 15:00

- C2.4 Climate mitigation: Looking for win-win opportunities for WASH sector and for populations living in vulnerable situations
- Antarctica
- W3.5 Water resources management data collection, visualisation and management for better water governance
- Central America

### 15:30 - 16:45

- C2.6 Tapping into climate finance flows for water and sanitation
- Africa
- W1.6 Local systems for city-wide sanitation
- Antarctica

### Day 3. Thursday 04 May 2023

### 08:30 - 10:30

- C2.7 Climate adaptation Accelerating adaptation and action throughout the water sector to achieve water security
- Africa

### 11:00 - 13:00



C2.8 Action Assembly: climate

Yangtze 1



For the latest information see: www.allsystemsconnect2023.org/climate-journey



# Finance Journey

Discover how finance systems constrain or promote public service development. Explore the A to Z of options for mobilising finance for water, sanitation, and hygiene. Suitable for both finance experts and those wishing to build their financial literacy.

See the "Sessions by Programme" section for the session descriptions.

### Day 1. Tuesday 02 May 2023

### 11:30 - 12:45

- **&** C3.1 Making cents of the WASH finance gap: more than just numbers
- Central America

### 13:45 - 15:00

- © C3.2 The role of repayable finance: financing different segments in the African WASH and water security landscape
- **♀** King Willem Alexander
- W2.2 How to get customers to pay for your product or service: lessons learned from market-based approaches to sanitation and providing safe water
- Yangtze 2

### 15:00 - 15:30

- INTERACT Game time: designing strategies towards financing sustainable WASH services
- Princess Alexia INTERACT A

### 15:30 - 16:45

- C2.3 Understanding Loss and Damage unlocking new flows of climate finance
- Central America
- **&** C3.3 The role of finance intermediaries: blended finance for water
- North America

### 15:30 - 16:45

- W1.3 Transition from community-based management: drivers and what this means for systems strengthening
- Yangtze 1
- W2.3 Policy and finance addressing inclusion in market systems
- Oceania Fover

### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

- C3.4 The role of finance intermediaries: blended finance for sanitation
- South America
- W2.5 Context is key: market-based approaches in Ethiopia
- North America

### 13:45 - 15:00

- C3.5 Mobilising public finance: the role of NGOs and civic initiatives ( FR)
- **♀** Amazon

### 15:30 - 16:45

- 2 C2.6 Tapping into climate finance flows for water and sanitation
- O Africa
- **2** C3.6 Understanding and assessing the foundations for water sector investments:
- methods and tools **9** North America

## Day 3. Thursday 04 May 2023

### 8:30 - 10:30

- **&** C3.7 Bringing it together. Sector finance strategies: are they worth the effort?
- Central America
- W1.8 How regulators can enhance the delivery of onsite sanitation service ( SP)
- Amazon

### 11:00 -13:00



C3.8 Action Assembly: finance

Oceania Foyer



For the latest information see: www.allsystemsconnect2023.org/finance-journey



# Social Justice Journey

Critically examine the movement to make public and social services fairer and more equitable. Hear from community justice leaders from around the world and explore ways to fight gender disparity and other injustices, including rights-based approaches and decolonisation.

See the Sessions by Programme section for the sessions descriptions.

### **Day 1. Tuesday 02 May 2023**

### 11:30 - 12:45

- **2** C4.1 Hearing the unheard: human rights to water and sanitation
- ♥ King Willem Alexander
- **W**5.1 Decolonising the WASH narrative to promote systems change,

Part 1: disrupting the single story

Yangtze 1

### 13:45 - 15:00

- M3.2 Amplifying voices: locally-led approaches to improve water management
- Oceania Fover
- W5.2 Decolonising the WASH narrative to localise systems change,

Part 2: changing the narrative

Africa

### 15:30 -16:45

- C4.2 Where and how does gender justice strengthen WASH systems?
- South America
- W2.3 Policy and finance addressing inclusion in market systems
- Oceania Foyer

### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

- **C1.4** The role of women and girls in designing solutions to WASH in healthcare
- Yangtze 1
- W4.10 SDG 6.2 is only attainable with rights and dignity for sanitation workers
- Amazon

### 13:45 - 15:00

- **2** C4.3 Claiming the rights to housing, water, sanitation, and a safe environment
- South America
- W4.6 Rights, inclusion and regulation for system strengthening
- Yangtze 2

### 15:30 - 16:45

- W5.6 Collective action to tackle SDG 6, Part 2: the power of collective action
- Yangtze 2

### Day 3. Thursday 04 May 2023

### 08:30 - 10:30

- **2** C4.4 Claiming the right to decent work and to make a living
- Yanatze 2

### 11:00 -13:00



C4.5 Action Assembly: social justice

**♥** King Willem Alexander



For the latest information see: www.allsystemsconnect2023.org/social-justice-journey





# Sessions by Programme

This is where you'll find all of the Symposium sessions, categorised by theme, and then in date and time order. Take a look to orientate yourself and pick your sessions - or go back and check out the Topic Journeys section for suggestions.

- WASH Learning
- Q Country Dialogues
- **CONNECT**
- MAKE CHANGE Sprints
- INTERACT





WASH Learning sessions will push forward the debate on critical issues in water, sanitation and hygiene systems, identifying the key challenges, solutions and opportunities for change.

Under 5 key themes, experts will share the latest real-world cases, evidence and experiences in strengthening and changing water, sanitation and hygiene systems. We will unpack successes and failures, and reflect on achieving scale and sustainability and equity.

Find out the latest developments in strengthening water, sanitation and hygiene systems. Add your voice, helping us to push forward the debate on systems change. Leave with new ideas, inspiration and partners.



## WASH Learning Theme 1 (W1)

# The drive towards safely managed water supply: getting water on-premise

# Exploring the systems requirements for the delivery models of safely managed water and sanitation services.

This theme explores both the systems requirements of providing safely managed water and sanitation services, as well as the system-wide effects of such service provision. It thereby looks at the process of transitioning towards more professionally managed services, and the enabling conditions for utilities and private operators to perform well. In addition, it looks into city-wide sanitation and area-wide approaches for sanitation in rural areas.

### Day 1. Tuesday 02 May 2023

### 11:30 - 12:45

# W1.1 The drive towards safely managed water supply: getting water on premises

The past few years have seen an acceleration in the provision of access to water on premises, moving away from public access points. This session explores the drivers and system requirements for the provision of water on premises, a key element of safely managed services.

**♀** Yangtze 2

### 13:45 - 15:00

# W1.2 Systemic requirements for monitoring and managing water quality

### Health Journey

Come learn about the leverage points for achieving systemic change toward sustained water quality monitoring in rural areas. In this session, we will present diverse approaches used globally and their implementation challenges at the country level. The presented content will support a guided discussion on using systems thinking to assess the problem and map contextappropriate strategies for rural water safety.

Antarctica

### 15:30 - 16:45

# W1.3 Transition from community-based management: drivers and what this means for systems strengthening

Rural and small-town water supply is changing fast. Communities may no longer be able, or willing, to provide higher service levels that countries are striving for in policy. Join us to explore what drives this transition to alternative management models and what new challenges this poses for systems strengthening efforts.

Yangtze 1



### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

### W1.4 Strengthening the enabling environment for improving utility performance

Are you a utility seeking to connect with the 'system' in which you operate to optimally implement your performance improvement strategies? Are you supporting a utility in their process to develop and sustain services? Join us in this dialogue session to discover and develop venues of collaboration.

Oceania Fover

### W1.5 Private operators of rural water supplies: drivers, experiences and supporting systems

This session will identify common challenges across entrepreneurial approaches to rural water service provision and discuss solutions and systemic requirements to their success. After a rapid introduction on the definition, scope, and boundaries of what constitutes "privately managed rural water services", the moderators will invite panellists to reflect on 3 shared challenges linked to:

- 1. Financial viability
- 2. Optimum service provision area
- 3. Asset management.

Panellists will share their experience in relation to these challenges, as well as emerging solutions, and perspectives on systemic requirements for success.

Antarctica

### 13:45 - 15:00

### W1.4 Strengthening the enabling environment for improving utility performance

Are you a utility seeking to connect with the 'system' in which you operate to optimally implement your performance improvement strategies? Are you supporting a utility in their process to develop and sustain services? Join us in this dialogue session to discover and develop venues of collaboration

Oceania Fover

### 15:30 - 16:45

### W1.6 Local systems for citywide sanitation



Health and Climate Journey

This session explores citywide sanitation service delivery models to better understand how the Citywide Inclusive Sanitation (CWIS) approach brings stakeholders together in different countries towards system thinking. Participants will be shown that each part of the service chain requires tailored models for a complete system.

Δntarctica

### W1.7 Small but not forgotten: sneak preview of WHO's new guidelines for small drinkingwater supplies

### Health Journey

Be the first to see and discuss the recommendations and tools from WHO's newest Guidelines for drinking-water quality. This Guidelines publication has been tailored to the challenges and opportunities presented by small drinking-water supplies, addressing risk-based regulation, management and surveillance of these important supplies.

Central America



### Day 3. Thursday 04 May 2023

### 8:30 - 10:30

W1.8 How regulators can enhance the delivery of onsite sanitation services ( SP)

### Finance Journey

Many regulatory actors have recently taken substantial steps to regulate onsite sanitation service provision. This interactive session presents the status of regulation for onsite sanitation services and gives you the opportunity to hear from regulatory actors across the global south regarding best practice interventions and their impact.

**♀** Amazon

# W1.9 An area-wide approach for programming rural sanitation

Rural sanitation programming at scale has been done but keeps leaving people behind. This session will discuss how area-wide, universal safely managed sanitation requires a multi-stakeholder, multi-intervention ecosystem approach and will focus on systems strengthening, gender equality and social inclusion, and finance and market-based sanitation, with examples from Tanzania and Rwanda.

Antarctica

### Thematic leads

- · Harold Lockwood, Aguaconsult
- · Julia Boulenouar, Aquaconsult
- Stef Smits, IRC
- Tracy Mupinga, WaterWISER

### For the latest information see:



www.allsystemsconnect2023.org/wash-learning-theme-1





## WASH Learning Theme 2 (W2)

# Markets and behaviour change: how people invest and driving to scale

Using concepts and case studies and cross-cutting topics to understand how to deliver products and services at scale by leveraging public and private sectors.

Market-based approaches at scale are a means to get sanitation and hygiene products and services into the homes of consumers which improves health and livelihood of households. Focus on the role of public and private sector in creating markets and influencing positive behaviors. Discover methods for effectively delivering products and services on a large scale by utilizing both public and private sectors.

### Day 1. Tuesday 02 May 2023

#### 11:30 - 12:45

### W2.1 How NOT to take a systems approach

The failure of system strengthening has created a vacuum where innovation has become a necessity to tackle lack of access to services. We can strengthen systems change by understanding what failure means, ensuring we and others can learn from it, and questioning the roles of businesses and marketing in outcomes.

North America

13:45 - 15:00

W2.2 How to get customers to pay for your product or service: lessons learned from market-based approaches to sanitation and providing safe water Finance Journey

Market-based approaches are some of the most challenging to get right – but rewarding

and sus-tainable if executed correctly. This

section will bring together six organisations

that have imple-mented market-based

approaches to varying degrees of success to discuss what has worked, what has not, and what the future holds.

Yangtze 2

### 15:30 - 16:45

# W2.3 Policy and finance addressing inclusion in market systems

Finance and Social Justice Journey

The private sector plays an important role in delivering sanitation and handwashing products and services to households. This session showcases how government can create an enabling environment for businesses to inclusively approach all households as potential customers (through campaigns to create demand, increased sector financing, and smart and targeted subsidies). • Oceania Foyer

W2.4 Faecal sludge management concepts and practices

Health Journey

Come join the World Café where participants will learn about the linkages between regulation of faecal sludge management and a diversity



of other sectors, bringing together examples of innovation from regulatory experts facing similar challenges.

Africa

### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

# W2.5 Context is key: market-based approaches in Ethiopia



### Health and Finance Journey

We will look at different innovative WASH business initiatives that can ensure sustainable access to WASH products and services. Through different case studies in Ethiopia, we will try to understand the role of private sector aligned with WASH promotion approaches to effectively deliver WASH products and services in Ethiopia.

• North America

### 13:45 - 15:00

# W2.6 Reaching more people: leveraging public and private sector approaches with behavioral and implementation science

With an emphasis on implementation science, this session will demonstrate how an evidence-based behaviour-change programme is designed using proven frameworks and tools, tested as a pilot with product innovation, and delivered at district/national scale through existing government mechanisms to strengthen WASH systems.

• North America

### 15:30 - 16:45

# W2.7 How can governments and the private sector reach shared goals by understanding each other's constraints and incentives?

This session provides a review of lessons learned from recent sanitation and hygiene

behaviour change initiatives and shares practical examples of systems thinking principles applied to complex WASH services globally. The speakers and audience will engage in a discussion on how governments and the private sector can effectively reach shared goals to strengthen WASH systems.

Amazon

### Day 3. Thursday 04 May 2023

### 8:30 - 10:30

# W2.8 Connecting the dots: how do we achieve universal hand hygiene?

Come inform the implementation framework for the forthcoming WHO/UNICEF Guidelines on Hand Hygiene in Community
Settings! This session will ensure a common understanding of the hand hygiene system, the distribution of roles and responsibilities within that, and the function of partnerships in getting hygiene products and services into the homes of consumers.

North America

#### Thematic leads

- Ben Tidwell, World Vision
- Sidney Shea, World Vision
- · Betty Hailegiorgis, WaterWISER
- · Bushra Hasan, WaterWISER
- Rumat Ashraf, HappyTap Co.

#### For the latest information see:



www.allsystemsconnect2023.org/wash-learning-theme-2



## WASH Learning Theme 3 (W3)

# Water resource management: finding systemic solutions

# Advancing wise water management within the context of rapid technological innovation and climate challenges and opportunities

Water is a scarce resource, threatened by droughts, floods, and pollution. How can we manage and govern water and sanitation wisely with stakeholders, addressing climate change challenges and building on technological innovation?

In the context of climate change and other threats, join us to learn how improvements in water resources management rise to the challenge of meeting all needs sustainably and protecting valuable water resources.

### Day 1. Tuesday 02 May 2023

### 11:30 - 12:45

W3.1 Broadening the definition of "resilience": approaches to WASH and climate systems strengthening

### Climate Journey

"Resilience is the ability... to mitigate, adapt to, and recover from shocks and stresses in a manner that reduces chronic vulnerability and facilitates inclusive growth", according to USAID. Are resilience and systems strengthening the same? What are (climate) resilient WASH services? What role do research and evidence play?

Oceania Foyer

### 13:45 - 15:00

W3.2 Amplifying voices: locally-led approaches to improve water management

Social Justice journey

Local realities and voices need to be better

reflected in water management policies and decision-making processes to improve the quality of planning and decision-making. This session will explore community and people-centred approaches to water resources and risk management.

Oceania Fover

### 15:30 - 16:45

# W3.3 Innovations in technology, tools and methods

### Climate Journey

Enjoy a cascade of knowledge on water resource management from Malawian farmers, Rwandan rain collectors and "green infrastructure" in rural Cambodia. In this marketplace session, find out about innovations in technology, tools, and methods to secure water to the last mile.

Amazon



### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

W3.4 Integrating climate resilience into WASH system strengthening approaches climate marketplace Climate Journey

Climate change and environmental degradation are increasingly impacting water, sanitation and hygiene service delivery. During this climate marketplace session, we will share 10 cases that strengthened and changed WASH systems to adapt to climate change. Together we will pinpoint promising innovations and approaches that can be scaled up to the wider WASH sector.



Oceania Foyer

### 13:45 - 15:00

W3.5 Water resources management data collection, visualisation and management for better water governance Climate Journey

Join us to explore cutting-edge ways in which data is being collected and visualised to aid sustainable water management. Through lightning talks and group

discussions, we hope to inspire both audience and presenters to think creatively about how we gather and share data to drive positive change in WASH systems.



• Central America

### 15:30 - 16:45

W3.6 Poo is water resource management too

Oceania Foyer

### Day 3. Thursday 04 May 2023

### 8:30 - 10:30

### W3.7 Scaling water source protection through nature-based solutions within landscapes ( SP)

Unlocking the potential of Source Water Protection is crucial for achieving SDG 6 and ensuring access to safe water. Join us to explore how we can overcome the challenges of complex water systems and balance the needs of agriculture, conservation, development, and water supply. Discover the innovative solutions that can help accelerate conservation of water sources and leave with actionable steps to affect systems change.

▼ King Willem Alexander

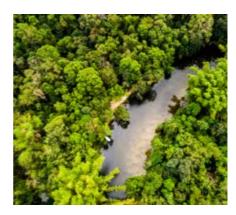
#### Thematic leads

- Eline Boelee. Deltares
- Kelly Latham, Water For People
- Arien Naafs, IRC
- Claire Grisaffi, WaterWISER

#### For the latest information see:



www.allsystemsconnect2023.org/ wash-learning-theme-3





## WASH Learning Theme 4 (W4)

## Governments politics and systems change

Understanding of different forms of engagement with government and other stakeholders to ensure sustainable services for all.

How are local and national governments making change? Explore how governments are leading change in water, sanitation and hygiene systems, the role of partners and civil society in change and the potential of information as a driving force.

Government engagement works differently in different contexts. We will ground insights in local realities and provide examples across regions - Latin America, Africa and Asia, of engagement with government and other stakeholders with a goal of achieving SDG 6.

### Day 1. Tuesday 02 May 2023

#### 11:30 - 12:45

# W4.1 Strengthening WASH systems - approaches, successes, and lessons learned

WASH systems are complex but strengthening them through system-level engagement will result in an equitable and more sustainable acceleration towards SDG 6. The session will provide insights from enabling environment programming, ranging from "all-system" to targeted approaches working on specific building blocks like human resources, capacity development, institutional arrangements, and monitoring and evaluation.



#### 13:45 - 15:00

### W4.2 An analysis of strengthening systems and enhancing collective action to achieve universal basic WASH services

System strengthening and achieving universal WASH access requires collaboration with

partners and communities, a unique blend of demand and supply creation for intervention. Join us to learn from four World Vision International teams from the Southern Africa and Latin America Regions on how they are working to achieve universal coverage.

### • Central America

# W4.3 Young people, jobs and lifelong learning for WASH professionals

Systems are only as strong as the people that run them. However, the WASH sector has massive capacity gaps. This lively session brings together WASH professionals, employers and training specialists to discuss the career pathways in WASH. Can the WASH sector take a more structured approach to professional development? • Amazon

### 15:30 - 16:45

# W4.4 Partnership with government and customer service for all

Engage in peer-to-peer discussions on government-led WASH processes, systems



strengthening and customer service management. Learn from experts, share experiences, and gain insights into the value and techniques of engaging with users and government to build networks and collective action to advance sustainable WASH systems.

• Yangtze 2

### Day 2. Wednesday 03 May 2023

### 11:30 - 12:45

# W4.5 Data and monitoring: strengthening systems for achieving safely managed sanitation services

A granular and spatial understanding of populations lacking sanitation access is necessary to achieve universal sanitation. This session will specifically focus on ways to improve data on safely managed sanitation services and better use this data to facilitate targeted and effective actions.

• Central America

# W4.10 SDG 6.2 is only attainable with rights and dignity for sanitation workers

### Social Justice Journey

Come brainstorm ideas to support sanitation workers! Every country needs a healthy, professional, and motivated sanitation workforce to achieve Sustainable Development Goal (SDG) 6.2. Sanitation workers provide an essential public service and are a key piece in the systems needed to deliver safely managed sanitation services, but often do so at the cost of their dignity, health and living conditions.

### 13:45 - 15:00

### W4.6 Rights, inclusion and regulation for system strengthening

### Social Justice Journey

Achieving the Sustainable Development Goals demands a strong focus on gender equality, disability, social inclusion and rights to ensure better outcomes for all. Using practical examples, this session will challenge participants to consider how, beyond equitable service access, WASH systems can be transformative through changing social norms, decision-making power and rights-holder participation.

Yangtze 2

# W4.7 Experiences connecting WASH and IWRM through public-private partnerships

The Ghana WASH Window and the Sustainable Water Fund programmes share a decade-long experience in drinking water, sanitation, agro-water and IWRM service delivery. The other presenters will then discuss key features of public-private partnerships and connectivity issues on serving low-income households, small and medium-sized enterprises, and smallholders in developing regions.

Yangtze 1

### 15:30 - 16:45

### W4.8 The integration debate

"To integrate, or not to integrate", is the question we hope to find answers to in this debate. Integration of basic WASH services and other closely connected sectors is a widely spoken concept. However, the verdict on integration remains unclear. Find out more at the debate.

**♀** King Willem Alexander



### Day 3. Thursday 04 May 2023

8:30 - 10:30

### W4.9 Consolidation of the thinking

Come join the gallery walk as we synthesise the pertinent discussions from the 6 sessions

**9** South America

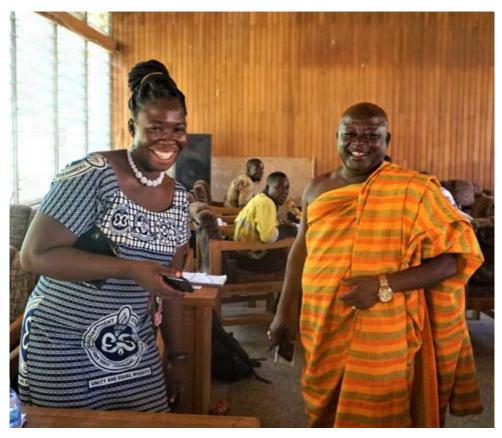
### Thematic leads

- Ruchika Shiva, IRC
- Kate Harawa, Water For People
- Lais Dos Santos, WaterWISER
- Barbara Schreiner, Water Integrity Network

### For the latest information see:



www.allsystemsconnect2023.org/ wash-learning-theme-4





# WASH Learning Theme 5 (W5)

# Systems change and collective action

Expand thinking, share examples, and promote diverse discussion to apply systems thinking at all levels.

To really foster equitable systems and empower collective action, we must identify our universal story. Focusing on themes decolonisation, collective action for water, sanitation and hygiene (WASH), and systems thinking in specific contexts, this theme focuses on co-creation and fueling locally-led solutions.

Explore how government-led solutions can lead to more effective WASH practices. Engage in thought-provoking discussions with industry experts, gain new insights into innovative approaches, and walk away with a refreshed perspective and a vision for a more inclusive and sustainable WASH future.

# Day 1. Tuesday 02 May 2023

# 11:30 - 12:4

W5.1 Decolonising the WASH narrative to promote systems change, Part 1: disrupting the single story

Social Justice Journey

To achieve Sustainable Development Goal 6 we must first reduce the inequalities created by structural violence that impede solving WASH issues. We must then realise our roles in maintaining these systems of oppression to decolonise the WASH narrative and ensure that we tell a comprehensive and inclusive WASH story.

**♀** Yangtze 1

# 13:45 - 15:00

W5.2 Decolonising the WASH narrative to localise systems change, Part 2: changing the parrative

Social Justice Journey

How can we make the WASH story more

equitable with a shared vision for the future? Who should be telling the WASH story? In part 2, we will reimagine a co-created partnership across the WASH spectrum, ensuring we are allies in tackling inherent colonial legacies.

Africa

# 15:30 - 16:45

W5.3 WASH systems thinking in fragile contexts and humanitarian settings ( FR)

# Health Journey

How useful is systems thinking in fragile contexts and humanitarian settings? In this session, we will strive to understand WASH systems in fragile contexts, share lessons and approaches to ensure stakeholder participation, and present case studies on market-based solutions.

▼ King Willem Alexander



# Day 2. Wednesday 03 May 2023

# 11:30 - 12:45

W5.4 WASH in institutions: case studies for systems thinking for WASH in institutions

# Health Journey

The session aims to bring together lessons, case studies and tools from projects on sustainable WASH services in healthcare facilities and educational institutions.

These lessons highlight the need for a holistic understanding of WASH systems in healthcare and educational institutions and their interconnection with other systems components.

Africa

# 13:45 - 15:00

# W5.5 Collective action to tackle SDG 6, Part 1: experiences of shifting toward systems approaches and collective action

This session shares experiences of how WASH organisations have progressively adopted a systems approach, working with partners, peers and funders to support this shift. The session will explore how committing to genuine collective action challenges organisations to rethink their ways of working from programme design to capacity to culture.

Africa

# 15:30 - 16:45

W5.6 Collective action to tackle SDG 6, Part 2: the power of collective action

# Social Justice Journey

The session will share the experiences of actors in WASH systems who have employed collective action to drive change in policy and implementation. The intent is to spark ideas and discussion to further collective action for WASH across various contexts and actors.

Yangtze 2

# Day 3. Thursday 04 May 2023

# 8:30 - 10:30

W5.7 Ideas market for your WASH systems backpack ( FR)

Health Journey

This session is the culmination of WASH Learning Theme 5, where participants will learn from and interact with various tools focusing on aspects of systems strengthening and collective action approaches. Participants are invited to come and collect relevant ideas to enhance their own work.

Oceania Foyer

### Thematic leads

- · Betty Mengistu, Agenda for Change
- · Hayley Elling, World Vision
- · Kristie Urich, World Vision
- Renjitha Haridasan and Grace Phiri, WaterWISER

### For the latest information see:



www.allsystemsconnect2023.org/wash-learning-theme-5





# **Q** Country Dialogues

These special key sessions will highlight country voices, sharing experiences across countries on their WASH development agendas and solutions. Sessions will focus on systems change at district, national, and regional levels.

# Day 1. Tuesday 02 May 2023

# 11:30 - 12:45

# D.1 Advancing the post-2025 Africa Water Vision ( FR)

BY INVITATION - A high-level session highlighting systems challenges and solutions to strengthen country systems and stronger engagement with other strategic sectors (economic development, climate resilience, and health).

**♀** Amazon

# 13:45 - 15:00

# D.2 WASH systems in Asia:

# reflections and lessons

In this session we plan to discuss the experiences of system strengthening in the South Asia region. The session will delve into the lessons especially with respect to ensuring no one is left behind, and how the private sector can be engaged going ahead.

South America



# Day 2. Wednesday 03 May 2023

# 11:30 - 12:45

# D.3 Strengthening national water, sanitation and hygiene systems

A session sharing cases in strengthening national WASH systems and how development partners and collective action can support change. Examples from Rwanda, Mali, and the Partnership for WASH Systems in Africa.

**♀** King Willem Alexander

### 15:30 - 16:45

# D.4 Broadening systems boundaries and scaling the circular sanitation economy: cases from Ghana, Uganda, Ethiopia, and India

# Health Journey

Have you heard or seen a sanitation business that is thriving? Welcome to a session where we shall hear how Safisana developed a circular business model for sanitation and waste treatment in non-sewered urban areas. Listen to Government, NGO and private sector partners from Africa and India on how they are collaborating to strengthen the sanitation system.

**♀** Yangtze 1



# Day 3. Thursday 04 May 2023

# 8:30 - 10:30

# D.5 Leveraging local government leadership for scale ( FR + SP)

This session is a great opportunity to learn from local and national government political and technical WASH systems leaders from Burkina Faso, Ghana, Honduras and Uganda. Through panel discussions, World Cafés and Q&As, the session includes: exchange of lessons, best practices and challenges in leveraging local government leadership to implement and scale WASH systems approaches.

Mississippi

# 11:30 - 13:00

# D.6 Ministers' meeting ( FR + SP)

BY INVITATION ONLY - This closed, highlevel session will allow Ministers from multiple sectors across the globe to confer with peers on advancing systems leadership using the sprint on presidential compacts as a basis for the interactive dialogue. Key actions with be incorporated into the closing plenary.

Mississippi

### Thematic leads

Vida Duti, IRC

# For the latest information see:



https://www.allsystemsconnect2023. org/country-dialogues





Forging new allies, understanding new systems perspectives and illuminating interrelationships to effectively solve our biggest challenges together.

All systems do connect, and many failures arise from not understanding this and failing to act together. Our deep-rooted problems demand fresh thinking and new ways of working: connecting systems and services beyond silos and across sectors. Without extending our boundaries and networks of change to ensure wider decision makers, experts, and activists are championing WASH, we will fail to achieve SDG 6 and many of the Global Goals.



# **CONNECT Health (C1)**

Addressing systems challenges and promoting the role of water, sanitation, and hygiene to support the health and wellbeing of all.

Despite having shared goals, WASH and global health activities operate largely independent of one another, with separate strategies, policies, budgets and programmes. CONNECT Health aims to bridge this false divide and champion shared solutions that contribute to better health outcomes.

# Day 1. Tuesday 02 May 2023

# 11:30 - 12:45

C1.1 Supporting robust, high-quality health systems through WASH

Health Journey

Water sanitation and hygiene are critical for ensuring health and wellbeing, and therefore must be included in strategies to strengthen the health system. This plenary session will hear from high-level WASH and health leadership on how these two sectors currently align and what more is needed for better partnership and alignment moving forward.

• Africa

# 13:45 - 15:00

C1.2 Safer healthcare facilities through WASH and infection prevention and control

Health Journey

Achieving Universal Health Coverage, improving the Quality of Care and ensuring adequate Infection Prevention Control cannot be achieved without WASH facilities in health care facilities. Join this session to hear from WASH and health systems experts, share your own experience and develop an advocacy pitch for improving WASH in healthcare facilities.

North America

# 15:30 - 16:45

C1.3 Building climate resiliency into WASH and health programming

Health and Climate Journeys

Impacts due to climate change pose a risk to water and sanitation systems; if these systems fail, they in turn threaten human health. As the health and WASH sectors develop climate-smart agendas, where are there overlaps and how do we work together to advocate within the climate space?

Antarctica

# Day 2. Wednesday 03 May 2023

# 11:30 - 12:45

C1.4 The role of women and girls in designing solutions to WASH in healthcare

Social Justice and Health Journeys

Poor WASH conditions in healthcare facilities disproportionately impact women and girls, both as healthcare workers and as patients. This session will discuss the strategies WASH and health partners use to more effectively engage women and girls in the process of designing gender-responsive solutions to these challenges in healthcare facilities.

Yangtze 1



# 13:45 - 15:00

# C1.5 Applying system thinking for collective outcomes in WASH and health ( FR)

# Health Journey

A strong health system is contingent upon the availability of water, sanitation, and hygiene. However, the division between WASH and health often leads to fragmentation, poor coordination, and gaps in service. This session builds on the CONNECT-Health plenary by exploring the lessons learned from successful partnerships between WASH and health actors.

**♀** King Willem Alexander

# 15:30 - 16:45

# C1.6 Working alongside disease-specific health programming

# Health Journey

Within the health system, disease-specific programming is still prevalent. As such, WASH partners need to adapt their strategies to work alongside these efforts. How can WASH be integrated into disease-specific programming? And through this process, are there opportunities to encourage a systems strengthening approach?

South America



# Day 3. Thursday 04 May 2023

# 8:30 - 10:30

# C1.7 Follow-up to the UN 2023 Conference's Water and Health Interactive Dialogue

The first half of this session will tackle how to take forward the recommendations and commitments outline at the UN Water Conference in March 2023, including the Interactive Dialogue on Water and Health. The second half will engage health leadership, along with participants, to reflect on Days 1 and 2 of the Symposium to identify key opportunities for WASH-health partnership.

# 11:00 - 13:00



# C1.8 Action Assembly: health

It's time to raise our voices! This

Action Assembly will put participants, not speakers or dignitaries, in focus through an informal town hall-style 'Assembly. A small number of foundational questions will generate insights, action agendas and systems leadership demands for the Health Topic Journey to drive the Water Action Agenda forward.

Amazon

# Thematic lead

· Lindsay Denny, IRC Associate and UNICEF

# For the latest information see:



www.allsystemsconnect2023.org/



# **CONNECT Climate (C2)**

Uniting experts and activists to address the interrelated challenges of water and climate justice.

The climate emergency is here and now. Water used by humans is profoundly linked to the climate crisis, yet those connections are not widely understood nor sufficiently informing strategies and policies. Resilient communities depend on it. CONNECT Climate explores how we can capitalise on strategic opportunities arising through national and global responses to the climate crisis – from growing investments in adaptation to the rise of mass citizens movements.

# Day 1. Tuesday 02 May 2023

# 11:30 - 12:45

C2.1 Climate justice panel



The climate crisis is most felt through water – and by those who have done least to contribute to climate change. Join this scenesetting session on climate justice and get enticed for the climate sessions to come on finance, loss and damages, and much more.

South America



# 13:45 - 15:00

C2.2 Avoiding the maladaptation trap integrity and cross-sectoral collaboration in
climate financing Climate Journey

Climate change has tremendous implications on how water resources are managed and delivered, but how do we make the best use of limited financial resources? This session will bring together stakeholders from different sectors to understand the link between integrity and good governance of water sector financing for climate adaptation.

**♀** Yangtze 1

# 15:00 - 16:45

C2.3 Understanding Loss and Damage - unlocking new flows of climate finance

Climate and Finance Journeys

Climate and humanitarian finance is often unpredictable. How can we collectively identify evidence and tools to generate actionable recommendations for loss and damage? How can we build on the global movement and ensure WASH is recognised?

• Central America



# Day 2. Wednesday 03 May 2023

# 11:30 - 12:45

C2.5 Catalyse the movement to achieve SDG 6: testing the sprint prototype for water and climate activists

Climate Journey

We need action! Join the session and feed into the ongoing Design sprint where water and climate activists are uniting to accelerate progress toward SDG 6.

Yangtze 2

# 13:45 - 15:00

C2.4 Climate mitigation: Looking for winwin opportunities for WASH sector and for populations living in vulnerable situations

Climate Journey

Come engage in conversations to identify win-win situations, discover the need for mitigation in sanitation, learn about the policy implications and find out about opportunities for carbon credits finance in water projects.

Antarctica

# 15:30 - 16:45

C2.6 Tapping into climate finance flows for water and sanitation



Climate and Finance Journeys

Come explore different climate finance structures that increase the flow of climate funds toward the water and sanitation sector.

Africa

# Day 3. Thursday 04 May 2023

# 8:30 - 10:30

C2.7 Climate adaptation - Accelerating adaptation and action throughout the water sector to achieve water security

Join engaging conversations on bringing together the wider water sector to achieve water security through climate adaptation.

Africa

### 11:00 - 13:00



# C2.8 Action Assembly: climate

It's time to raise our voices! The

Action Assemblies will put participants, not speakers or dignitaries, in focus with four informal town hall-style 'Assemblies'. A small number of foundational questions will generate insights, action agendas and systems leadership demands for each CONNECT theme (incorporating water, sanitation and hygiene) to drive the Water Action Agenda forward.

Yangtze 1

# Thematic leads

- Arjen Naafs, IRC
- · Kelly Latham, Water For People

### For the latest information see:



ttps://www.allsystemsconnect2023.



# **CONNECT Finance (C3)**

Prioritising investing in water, sanitation and hygiene as a human right - and in water security - is a requirement for economic growth.

Although water, sanitation and hygiene often feature high on national political agendas, there is a massive gap between the required costs and financial commitments. CONNECT Finance explores how various actors can work together to implement strategies to reduce the finance gap both in incremental ways, but also with new ways of thinking.

# Day 1. Tuesday 02 May 2023

# 11:30 - 12:45

C3.1 Making cents of the WASH finance gap: more than just numbers

Finance Journey

WASH is plagued by a need for additional finance to address the gap between what is available and what is needed. WASH finance data is getting more sophisticated, but having data is only part of the equation. How do we equip WASH experts to use the available finance data to problem-solve?

• Central America

# 13:45 - 15:00

C3.2 The role of repayable finance: financing different segments in the African WASH and water security landscape

Finance Journey

Let's close the gap! Come discuss the investment gap for water security in Africa and the need for system-wide innovation that integrates various financial streams and sources in an incremental manner to address specific segments of the gap.

**♥** King Willem Alexander

# 15:30 - 16:45

C3.3 The role of finance intermediaries: blended finance for water

Finance Journey

The session will explore the different roles of intermediaries and the successes/failures of technology, outcomes-based financing, de-risking investments, and technical assistance to ultimately align the demand and supply value chain and attract water-related investments. • North America

# Day 2. Wednesday 03 May 2023

# 11:30 - 12:45

C3.4 The role of finance intermediaries: blended finance for sanitation

Finance Journey

The session will explore leveraging public and development finance to harness commercial finance and scale-up sanitation service provision. We will discuss how blended finance fits in the overall financial landscape for sanitation and the key role played by intermediaries.

South America



# 13:45 - 15:00

# C3.5 Mobilising public finance: the role of NGOs and civic initiatives ( FR)

# Finance Journey

Come learn about NGOs and civic initiatives that have successfully unlocked and increased public finance for water and sanitation. The session will discuss the various roles civil society can play in mobilising public finance for the sector, and the extent to which that represents a systemic change in public finance.

**♀** South America

# 15:30 - 16:45

# C3.6 Understanding and assessing the foundations for water sector investments: methods and tools

# Finance Journey

The water sector requires increasing and sustainable finance from a diverse range of sources. To meet the financing challenge, governments should consider how existing policies and institutions might enable or prevent investments. We will share two tools for assessing the enabling conditions for investment in water

North America



# Day 3. Thursday 04 May 2023

# 8:30 - 10:30

# C3.7 Bringing it together. Sector finance strategies: are they worth the effort?

# Finance Journey

We'll examine the use of national finance strategies to assess options and plan actions for reducing the finance gap for water, sanitation and hygiene. Following country examples and an expert panel, we'll reflect on the most promising paths forward in mobilising finance and the actions they require from various stakeholders.

• Central America

# 11:00 - 13:30



# C3.8 Action Assembly: finance

It's time to raise our voices! This

Action Assembly will put participants, not speakers or dignitaries, in focus through an informal town hall-style 'Assembly. A small number of foundational questions will generate insights, action agendas and systems leadership demands for the Finance Topic Journey to drive the Water Action Agenda forward.

Oceania Fover

### Thematic leads

- Stef Smits, IRC
- Catarina Fonseca, IRC Associate and Pulsing Tide

# For the latest information see:



www.allsystemsconnect2023.org/connect-finance



# **CONNECT Social Justice (C4)**

Exchanging experiences, debating key issues and highlight actions to better value community agency and promote equality.

Societies are fundamentally unjust and access to power and resources - and services - remains divided by race, class, gender, nationality, and geography, both within and between countries. Because access to power, privilege is stacked in favour of wealthier, more powerful actors, special measures are needed to safeguard the rights of groups who are marginalised from access, and from meaningful participation and decision making.

Water, sanitation, and other public services are essential tools to combat poverty and inequality and therefore core to social justice. The theme will unpack the links between water, sanitation, climate, health, gender and economic justice, and how to build connected movements for change.

# Day 1. Tuesday 02 May 2023

# 11:30 - 12:45

C4.1 Hearing the unheard: human rights to water and sanitation

Social Justice Journey

There is an urgent need to elevate the voices of marginalised groups whose voices are not heard in local decisions or global events. The session addresses three questions:

- How does a lack of safe, adequate, affordable, acceptable, available water and sanitation affect your community?
- What actions have you taken to address this and what responses have your received from government?
- What support and action do you want to see from the UN and the international community?
- **♥** King Willem Alexander

15:30 - 16:45

C4.2 Where and how does gender justice strengthen WASH systems?

Social Justice Journey

Come learn about CARE's experience on gender equality and increasing women's voice from the community level to government. We will describe methods, tools, impacts and challenges, and reflect as a group on opportunities to further advance gender equality for strong WASH systems.

South America

# Day 2. Wednesday 03 May 2023

11:30 - 12:45

13:45 - 15:00

C4.3 Claiming the rights to housing, water, sanitation, and a safe environment

Social Justice Journey

Learn about community efforts and rights-



claiming strategies to improve access to housing, land, and essential services. The session will discuss the impact of community mobilisation, litigation, media influence, and policy advocacy. We will also explore the opportunity for government to co-create housing and services provision.

**♀** South America

# Day 3. Thursday 04 May 2023

8:30 - 10:30

# C4.4 Claiming the right to decent work and to make a living

Social Justice Journey

Come learn about the informal economy, the lifeblood of marginalised communities. The session will explore the rights-claiming actions of informal and precarious workers including sanitation workers, waste reclaimers and informal traders, and the actions needed to ensure their dignity and enabling regulation.

**♀** Yangtze 2

# 11:00 - 13:00



# C4.5 Action Assembly: social justice ( FR + SP)

It's time to raise our voices! This Action
Assembly will put participants, not speakers
or dignitaries, in focus through an informal
town hall-style 'Assembly. A small number of
foundational questions will generate insights,
action agendas and systems leadership
demands for the Social Justice Topic Journey
to drive the Water Action Agenda forward.

▼ King Willem Alexander

# Thematic leads

• Alana Potter, End Water Poverty

# For the latest information see:



www.allsystemsconnect2023.org/connect-social-justice



# MAKE CHANGE Sprints

In these laboratories of change, small teams will take part in a structured collaboration to innovate and prototype exciting solutions. These are closed sessions for a group of pre-selected participants. Other participants may be invited to join as guest experts, testers, or observers during one or more sprint sessions.

Over the course of All Systems Connect 2023, ideas from the design sprint participants will be critiqued, validated and reinforced. The sprint teams will present their results to event participants during the Action Assemblies and closing plenary on day 3. The sprint solutions will then be adapted, adopted, or taken forward postevent, by one or more participants and stakeholders.

### Our MAKE CHANGE Sprint process

Pre-event	1 May 2023	2 May 2023	3 May 2023	Post-event	
Map and discover	Choose	Create and prototype	Test, learn and refine	Deliver	

# **SPRINT 1**

# Water and climate activists unite to catalyse the movement to achieve SDG 6

How can an alliance of young water and climate activists drive greater public awareness and more urgent national and global policy responses to prioritise 'water for people' at the heart of climate narratives and adaptation?

Asia

Facilitated in collaboration with: UNLEASH

# SPRINT 2

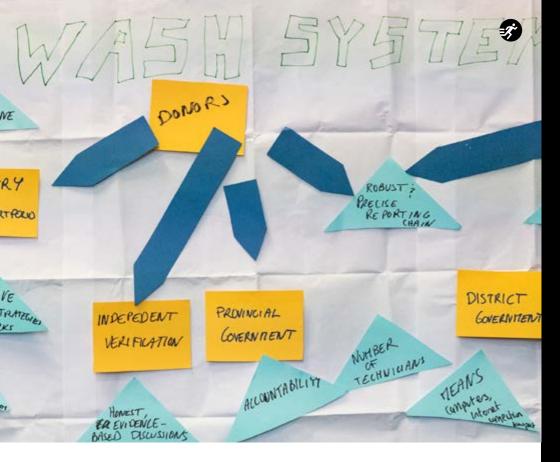
# Towards presidential level commitment and action on water and sanitation

How can we take forward the Head of State commitments coming out of the 2023 UN Water Conference? The design sprint team will be tasked with developing a concrete proposal for how to rapidly launch the establishment of 'presidential compacts' for SDG 6 across the globe.

**♀** Europe 1

Facilitated in collaboration with:

ChangemakerXchange



# SPRINT 3

# Driving a national system strengthening agenda

How can government champions develop and lead a joined up national agenda for transforming water and sanitation systems? Using 3-5 country cases, government and partners will explore ways to convene, leverage, and drive collective action from key stakeholders including other government agencies, financiers, development partners, private sector, and civil society.

**Q** Europe 2

Facilitated in collaboration with:

ChangemakerXchange

# For the latest information see:



www.allsystemsconnect2023.org/ make-change-sprints



Fun games and interactive activities, networking opportunities, and informative sessions throughout the Symposium.

INTERACT offers a place to engage. An intentional space for networking and connecting with colleagues from across the globe during coffee and lunch breaks. This part of the programme will feature posters, a games corner, interactive sessions, technology demonstrations, discussions with local leaders and more.

# Across all three days

# General poster session

Poster display zone, see floor plan.

### Games corner

• Games corner, see floor plan.

# Photo Exhibit: I Am Water

Photo exhibition booth A



# Day 1. Tuesday 02 May 2023

# 11:00 -11:30

# Estimating the burden of disease from unsafe water, sanitation and hygiene

Methods for estimating the linkages between WASH and disease have been updated to incorporate more detailed levels of service provision and new health outcomes. Get some of the latest evidence, methods and tools for estimating WASH-related burden of disease.

Princess Ariane INTERACT A

# The WASH! Game

Ask your questions and learn about serious games from the Delft University of Technology and Viva con Agua. Both games are focussed on WASH and systems strengthening approaches.

Princess Ariane INTERACT B

# 15:00 -15:30

# Water Systems' Asset Management Game

Learn more from Delft University of Technology research on serious games for decision making, and see a game demonstration by PRACTICA.

Princess Ariane INTERACT B



# Game time: designing strategies towards financing sustainable WASH services

Come play the Snakes & Ladders interactive boardgame with finance expert Catarina Fonseca, discuss and find out more on different strategies towards financing SDG 6; universal and sustainable WASH services for all.

Finance Journey

Princess Ariane INTERACT A

# Day 2. Wednesday 03 May 2023

# 11:00 - 11:30

# The toilet wheel of history carnival booth

Spin the digital Toilet Wheel of History to learn about true stories from the history of toilets.

Princess Ariane INTERACT A

# Putting the fun in WASH: Session 1 (Viva Con Agua)

Exploring conventional and unconventional behaviour change and other approaches in communities and schools

Princess Ariane INTERACT B

### 12:45 - 13:45

# Local Water Champions: crucial partners in achieving water security for all

A short film and discussion with WASH Champions on how local leadership is foundational to thriving WASH systems.

Princess Ariane INTERACT B

# 15:00 - 15:30

# WASH in Schools: showcasing behavior change communications

This session will go beyond technologies, to showcase how Splash is using behaviour change methodologies to encourage handwashing in schools in Africa and Asia.

Princess Ariane INTERACT B

# Art and participatory behavior change

This interactive session draws from examples in India to demonstrate how art combined with behaviour change approaches can build momentum for safe water provisioning.

Princess Ariane INTERACT A

# 18:00 - 18:45

# Introducing One For All

Come meet One For All's CEOs. Hear more about why the Alliance has been forged and why it matters for us all.

One For All exhibition booth

# Day 3. Thursday 04 May 2023

# 10:30 - 11:00

# STREAM demo: advancing water services in Ethiopia, Ghana and Uganda

PATH will provide a demo of the innovative STREAM device which enables health staff to produce chlorine onsite, on demand for water treatment and disinfection.

Princess Alexia INTERACT A

# Systemic fun for better WASH game

Concrete examples of social art for behaviour change (SABC) interventions will be presented to illustrate how to introduce fun factors into WASH interventions.

Princess Ariane INTERACT B

### Thematic lead

· Elynn Walter, IRC

# For the latest information see:



www.allsystemsconnect2023.org/

# About the convenors

# **About IRC**

IRC is a catalyst of change, working in every corner of water, sanitation, and hygiene to build and strengthen systems that transform lives. With its partners, the organisation uses its expertise to deliver water and sanitation systems in eight countries and 31 districts and municipalities. IRC works with local and national governments, businesses, and civil society, and with international partners around the world to promote systems thinking and service delivery. Its international team is made up of over 120 recognised water, sanitation, and hygiene system specialists and dedicated field staff, based in its focus countries, Burkina Faso, Ethiopia, Ghana, Honduras, India, Mali, Niger and Uganda, and additional offices in the Netherlands and the United States.

www.ircwash.org

# **About Water For People**

Water For People, motivated by the fact that water is a human right, is a nonprofit working across nine countries in Latin America, Asia, and Africa to address the global water crisis.

In bringing together communities, local businesses, and governments to

build, operate, and maintain their own systems, Water For People's approach ensures that every family, health clinic, and school has lasting access to safe water and sanitation. This model, called Everyone Forever, secures sustainability for generations.

www.waterforpeople.org

# **About Water for Good**

Since 2004, Water for Good has worked in partnership with the people of one country – the Central African Republic – to pursue sustainable water services for every man, woman, and child. To that end, we build stronger local systems to keep clean water flowing for good. Our commitment stems from our Christian faith, and we seek to serve all people of any faith or none.

The Central African Republic is one of the most fragile countries on earth; in order to break the cycle of chronic emergency response, we catalyze the district roadmap approach, incubate professionalized operations and maintenance services, and extend our evidence of best practices globally.

www.waterforgood.org

# Thematic leads

The 60+ sessions in this programme were made possible by the hard work, dedication and creativity of our brilliant thematic leads:

### WASH Learning Theme 1

- · Harold Lockwood, Aguaconsult
- · Julia Boulenouar, Aguaconsult
- · Stef Smits, IRC
- · Tracy Mupinga, WaterWISER

# WASH Learning Theme 2

- · Ben Tidwell, World Vision
- · Sidney Shea, World Vision
- Betty Hailegiorgis, IRC
- Bushra Hasan, WaterWISER
- Rumat Ashraf, HappyTap Co.

# WASH Learning Theme 3

- · Eline Boelee, Deltares
- · Kelly Latham, Water For People
- · Arjen Naafs, IRC
- · Claire Grisaffi, WaterWISER

# WASH Learning Theme 4

- · Ruchika Shiva, IRC
- Kate Harawa, Water For People
- Lais Dos Santos, WaterWISER
- Barbara Schreiner, Water Integrity Network

# WASH Learning Theme 5

- Betty Mengistu, Agenda for Change
- Hayley Elling, World Vision
- · Kristie Urich, World Vision
- Renjitha Haridasan and Grace Phiri, WaterWISER

### **CONNECT Health**

• Lindsay Denny, IRC Associate and UNICEF

# **CONNECT Finance**

- Stef Smits, IRC
- Catarina Fonseca, IRC Associate and Pulsing Tide

# **CONNECT Climate**

- · Arjen Naafs, IRC
- · Kelly Latham, Water For People

# **CONNECT Social Justice**

• Alana Potter, End Water Poverty

# Country Dialogues

· Vida Duti, IRC

### INTERACT

• Elynn Walter, IRC





BY WORKING TOGETHER, WE CAN ACHIEVE A GREATER IMPACT TOWARDS UNIVERSAL SUSTAINABLE WATER, SANITATION, AND HYGIENE SERVICES.



READ OUR STRATEG







# Transformative WASH for child well-being

Supporting communities across sectors to build strong relationships with governments, businesses, and local groups to achieve SDG 6

Reaching the world's most vulnerable in fragile contexts



Promoting equal and inclusive WASH services for all









Look for us during sessions or at our exhibit booth. Scan the QR code to learn more and access core resources, or visit wvi.org/CleanWater.

# Floor plan





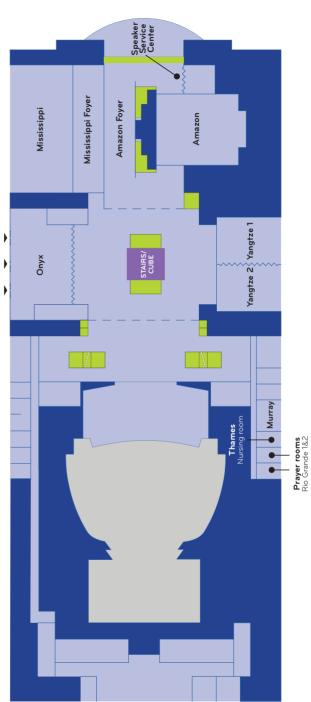
P Poster display

Games corner





T RIVERS



Notes			
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# Notes



# Systems leadership starts with action

Your symposium badge comes with a challenge! Attend a session from each of the four Topic Journeys and get your System Leader badge on day 3.



# We can't stop now.

In the last three days we've grown as systems leaders. We've built connections, begun to dismantle silos, stepped into unknown territory and challenged ourselves.

Let's continue the momentum, taking actions and commitments back into our communities and workplaces to drive change and change lives.

Systems change starts with you.

Now is the moment.







All Systems Connect 2023 is made possible thanks to the generous support of our partners including the World Health Organization and:



































